COVID - 19

JAMES HALL & CO

— ESTD · 1863 —

Great Work from SPAR(1)

During these unprecedented times we have been overwhelmed with countless positive stories, helping those most vulnerable in our local communities across the Northern Guild.

Staff and the general public have consistently gone out of their way and above the call of duty to deliver a first class service to those in need. During these difficult times, many have risen to the challenge and identified ways in which to help. From improving the safety of front-line staff to minimising the risk of spread, delivering essential items to the over 70's, staff working long, hard hours to meet demands and those spreading some much needed positivity.

We are so thankful during times of adversity, the SPAR family have combined efforts together to serve and feed the nation. Our customers have shown us so much admiration for our efforts and they are a testament to how hard work doesn't go unnoticed, especially during a global pandemic.

We continue to strive and make a positive difference in the local community by working as a team to achieve one collective goal.

Please take a look at all the positive messages shared on social media since the beginning of the Coronavirus outbreak.







SPAR Lawrence Hunt @lawrence... · 22h The stock keeps coming, daily orders and top up deliveries - Directors, Area Managers, office managers, deli staff, ex staff all helping out this weekend keeping the shelves full - so proud of everyone

#spar #local



SPAR LAWRENCE HUNT

Multi-site retailer
Lawrence Hunt,
taking the time to thank
their staff and
James Hall & Co. Ltd.,
for keeping up with
deliveries and
maintaining stocked
shelves.

CLAYTON PARK BAKERY

Clayton Park posted a very touching message addressing how hard they have been working as of late to feed the nation and meet unprecedented demand with many staff working 12 hour shifts and cancelled leave to get the job done!

Hats off to you all!



Clayton Park would like to say a big thank all of our staff as they are working flat out to try and keep up with demand in these demanding times.

Many are working 12-hour shifts and have cancelled leave to help get the orders out to stores, we cannot thank them enough.



7:06 AM - 19 Mar 2020



SPAR Lawrence Hunt @lawrence... · 20h Thank you lovely people xx



Karen Allen

Hope all the employees stay safe and healthy during these difficult days. Fabulous little shop with helpful and friendly staff.

ভভ⊌ভ⊜ can't get in יים ווו סףמו, יים וווכו Bridge, this morning. Well stocked and no one was taking more than they needed. Plenty staff and very pleasant to customers. Most people got what they wanted.

Just wanted to say what fabulous staff and service we always receive and even more do in these stressful times.



Pamela Jones

Lovely shop and fabulous staff nothing is ever too much trouble, and they are always so friendly and cheerful. I shall be getting my frach chuff from you

LAWRENCE HUNT

Lawrence Hunt shares some positivity from kind shoppers including **Pamela Jones** saying "lovely shop and fabulous staff, nothing is ever too much trouble" adding, "they are always so friendly and cheerful".

GOSNAY'S BUTCHERS AT SPAR MILTON STREET

Show their admiration in the face of adversity how staff, suppliers and the community have all worked together despite a global pandemic.

Lovely story!



Gosnay's Butchers & SPAR Milton Street

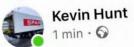
20 March at 20:46 · *

Long post alert I feel the need to post, but where to start..this week's been tiring - physically and emotionally.. friends and fellow business owners closing although temporarily; there is such uncertainty. People finding themselves out of work. There is a fear of this awful virus. We need to protect those around us. But also this week I couldn't be prouder of those we work with - staff and suppliers. What an amazing community we are part of! The offers of help we have received has amazed me. Our first few days delivering weren't without hiccup, but these are unprecedented times. We will come through this stronger! To our customers, we appreciate you all more than you will know. Stay safe folks! You know where we are if you need anything #discoversaltburn #community #coronavirus #letsbeatthistogether

2,600 40,000 people still working Fresh stock arriving daily







Starts tonight, our great store colleagues will still be paid a full shift based on the original 10pm or 10:30pm

It's now very quiet in the evenings and we need to think of safety and security.

KEVIN HUNT

Managing Director, Lawrence Hunt & Co. Ltd.



SPAR WHALLEY PLACE

Karen Allen, a kind
well-wisher hopes all
the employees in the store
"stay safe and healthy",
recognising the store as a
"fabulous little shop
with helpful and
friendly staff".

Replies to Karen's comment on SPAR Whalley Place's post

View Post



Karen Allen

Hope all the employees stay safe and healthy during these difficult days. Fabulous little shop with helpful and friendly staff.

can't get in because of self isolating but luckily my two daughters are shopping for me.

JAMES HALL & CO. LTD.

Transport Department



SPAR North of England @SPARDSAP - 3h

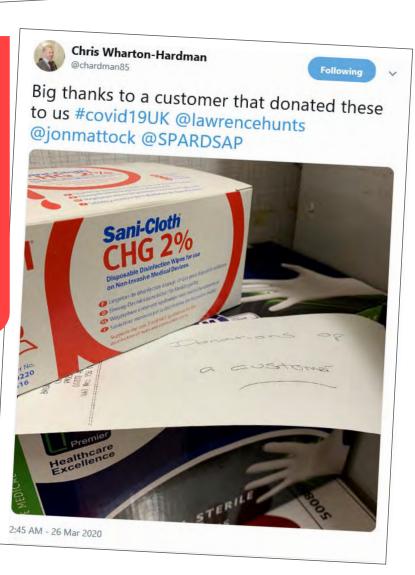
Huge thank you to our fantastic transport division who are working round the clock to keep SPAR shelves stocked and deliveries moving #retailheroes #ThereForYou #SPAR #teamworkmakesthedreamwork



SPAR LAWRENCE HUNT

A kind customer donated gloves and hand santizer to staff working on the front line in Lawrence Hunt stores.

Big thank you!





SPAR Lawrence Hunt @lawre... · 4d

6.30am and the daily fresh foods are here - the fresh food supply chain is under pressure but coping, no need to panic buy bread, milk, produce which is all supplied and sourced locally - team work delivered #spar #community #coronavirus



SPAR LAWRENCE HUNT

Lawrence Hunts showing appreciation of a large daily fresh food order despite the increase in unprecedented buying habits and demand.

GOSNAY'S BUTCHERS **AT SPAR MILTON STREET**

A great example of how safe shopping should be practiced, taking into consideration important social-distancing measures to minimise the risk of contact and spread with clearly defined lines at the till area.

Well done!



Gosnay's Butchers & SPAR Milton Street

Update From Monday 23rd March we will be closing at 10pm each day rather than 11pm. Also please try and keep your social distance and when waiting to be served can we have 1 person per box. We appreciate this is a very stressful time and we are trying our best to manage it as best we can #discoversaltburn #staysafe

CORONAVIRUS UPDATE -SOCIAL DISTANCING

As this situation is progressing, we have introduced social distancing measures. Please be conscious of where you stand, we have marked boxes on the floor at the counters, please stand one person per box.

Please help us protect you and our staff!

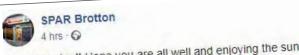
From Monday 23rd March we will be closing at 10pm.

Stay safe folks!

Thank you for your continued support

Rachael & team





Good morning!! Hope you are all well and enjoying the sunshine QQ from the safety of your own homes and gardens

Just a little update on things happening in store to try and protect ourselves, our customers and your families 😊

We hope everyone understands why we are implementing these measures.

#shoplocal #thankyouforyourunderstanding #staysafe #stayathome #localdeliveryavailable



SPAR KASGO GREENSIDE

This store has received a lovely card from a customer expressing their gratitude towards all the hard work and effort they continue to provide the local community.



GOSNAY SPAR BROTTON



SPAR OSWALDTWISTLE

Thanking their staff for all their hard work and efforts in the run up to Mothers Day so customers can treat their mum.

SPAR PRINCESS STREET

Customer @Blandie1 in Manchester appreciates the Mother's Day displays in SPAR Princess Street.

They look great!

Blandie ... @Blandie1 · 4h

Mothers Day Flowers & Gifts in store at
@SPAR_PrincessSt!





SPAR MAWDESLEY

ta SPAR North of England Retweeted

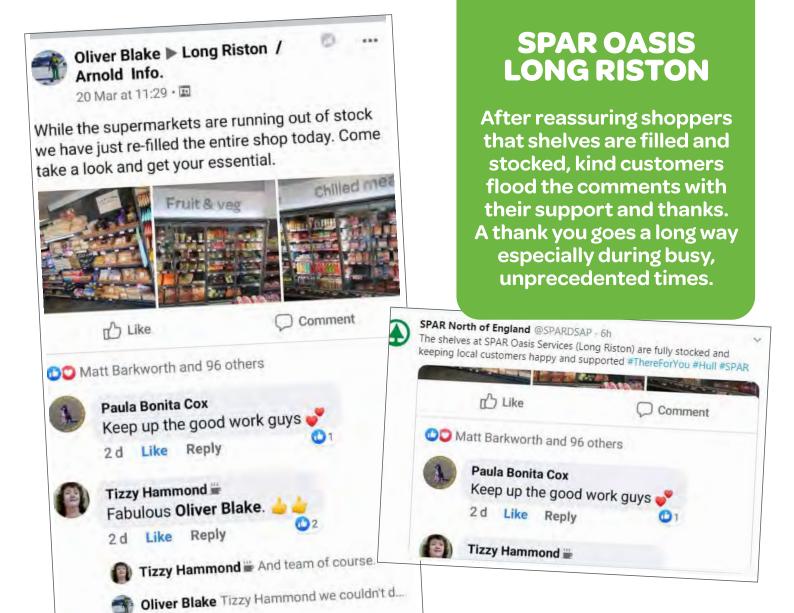


MawdesleySpar @Mawdesley_Spar 5h

Hi, If u need of goods delivering pls place your order the day before if poss, so we can pick it as goods come in.

Deliveries are 6 days a wk (not Sun)

We will to dlvr by noon next day. Ideally please email your order to admin@mawdesleypo.co.uk, failing that 822617
Thank you



SPAR BLADES HAWES

SPAR There for you and SPAR International liked

Mark Sadler @marksadler · 3h

Thank goodness for our little

@SPARintheUK in #Hawes!



SPAR WATER LANE



SPAR There For You @SPARDSAP - 8m

What a lovely story from a grateful customer at SPAR Water Lane in Preston

#Communityhero #SPAR #ThereForYou



Ribble & Riversway PACT

2 hrs . 0

Just want to give a big shout out to a guy who works in the Spar on Watery lane near the wheatsheaf. I've been making my own bread for a while now.... long before Coronavirus.... but because of the panic buyers I have been Unable to get any yeast. So on Friday I enquired in the Spar

SPAR HILLINGDON

SPAR Hillingdon in Burnley are going above the call of duty and are offering a free delivery service to those self isolating around the area.

This story has also been picked up in the local press. Fantastic!





SPAR TODMORDEN ROAD

Another kind gesture from SPAR Todmorden Road donating essential items to the local community.

Well done! This will make a big difference!



Todmorden road Spar @Todroadspar · 1d Today we donated some goods to help the local community

It's amazing how everyone comes together at such testing times...

@SPARDSAP @SPARintheUK @BurnleyFC_Com @BFCitCKitchen @BurnleyExpress



SPAR MILNTHORPE

A heart-warming gesture by SPAR Milnthorpe, donating bouquets of flowers to brighten up staff and residents day at Croftside Residential Care Home.





ALISON CRITCHLEY

Customer Alison Critchley welcomes SPAR Warton's stringent safety measures to keep staff and shoppers safe and reduce the risk of spread adding "stocked shelves and a stress-free shop".

COLIN ARMSTRONG

Showing a lot of appreciation towards SPAR staff here, saying "what fabulous staff and service we always receive" adding, "your store is always well stocked and has everything we need".

Thanks Colin!

Just wanted to say what fabulous staff and service we always receive and even more do in these stressful times. Your store is always well stocked and has everything we need and continue to visit for all our needs each day. Well done to all of you, what a great team

20125

HARTLEPOOL CUSTOMER

Customer expresses
how well SPAR
shops have been
stocked and adds
"better than the
supermarkets"
and urges more
people to visit.

Thank you!



FurryBeasht @BeashtFurry | Mar 18 Replying to @weatherall_joe

Not sure if it will be the same there but in Hartlepool the smaller **Spar**'s and corner **shops** have been better stocked than the Supermarkets, if you cont get sorted at one of the bigger places it might be worth trying a few of those